



Healthier Business Group
THE COMPLIANCE EXPERTS

CHRISTMAS NEWSLETTER



*Merry
Xmas*



MESSAGE FROM THE MANAGEMENT TEAM

As another year draws to a close it is hard to believe that next year we are going to be celebrating our 13th birthday. This achievement is not something we take for granted and without our hard-working staff and loyal/amazing clients this would not have been possible for us.

The management team here at Healthier Business Group never take for granted just how privileged we are to serve our clients. It goes without saying that we must say a massive thank you to all of the customers that have been with us from the start, those who joined a little later and those who have signed up recently.

Thank you from the bottom of our hearts. We really do value each and every customer...



This year Healthier Business Group will be donating all profits received between the 1st – 14th December to the Make A Wish stolen Christmas appeal.

Make A Wish create life-changing wishes for children with critical illnesses.

Whether it's starring in their own films, walking with dinosaurs, going on an amazing holiday, meeting a celebrity hero, or having a bedroom makeover; wishes are varied, personal and life-changing. They go above and beyond to grant amazing wishes to very amazing children; their One True Wish made a reality at a time when they need it most. Because a child's life shouldn't be about illness, hospitals and diagnosis - it should be about wonder, joy and hope.

Critical illness robs children of the joy, and wonder of Christmas. Will you join us and help give it back?

PLEASE HELP US BY DONATING:

If you would like more information on what Make A Wish do or if you wish to donate you can do so by visiting <https://www.make-a-wish.org.uk>. You can also donate via our Facebook page or if you prefer by calling 01276 40 50 60.

Thanking you in advance from all the team at Healthier Business Group.



OCCUPATIONAL HEALTH - SEQOHS

This year we are going through our re-accreditation of SEQOHS which, has entailed a massive amount of work. Although we didn't begin the assessment process until August this year, the hard work began in December 2018.

We are pleased to report that we have now went through all the relevant stages and all that remains is our site visit that is due to take place on the 17th December 2019. We will of course release more details following our site visit, including circulating our new certificate for accreditation.

Please note that despite undergoing this process we still remain accredited and this can be confirmed by the SEQOHS assessment team/office.

OCCUPATIONAL HEALTH - QUESTIONNAIRES

We are still seeing a number of clients's sending us the old style questionnaire and as these have now been phased out and we require these to be replaced. If you did not receive copies of the new questionnaires in our last update please contact support@hbcompliance.co.uk and one of the teams will be happy to provide the new paper work being used.

If you also require any other support documents then please ask the team.



E-LEARNING - CSTF

It's with great delight that we can inform you that we have now managed to get 15 courses signed off, as a aligned to CSTF. In addition to those that have already been signed off we have another five courses undergoing assessment at the moment. A full list of the courses that are aligned can be found by visiting:

<https://cstfdirectory.skillsforhealth.org.uk/healthcare-provider-information/?pid=1082>

VIDEO LINK BLS

Since launching our video-link BLS training at the start of 2019 we have now trained in excess of 10,000 candidates and a massive thank you must go to our clients who, have really bought in to this innovative way of delivering training.

Given the huge demand we have for this service we have now trained an additional three members of staff and bought another batch of 50 BLS resus dolls.

The service can be provided anywhere in the UK with door to door delivery of the required equipment. The cost is just £50.00 per candidate, and we can have everything turned around in the matter of days. Just some of the benefits for candidates include the fact that they will not need to take time of work, travel long distances or incur costs such as parking, lunches and traveling.



CAMPAIGN / BLOG

We were recently made aware of a campaign/blog that had named our business and in doing so alleged impropriety. It was our view given the ridiculous nature of these allegations that we wouldn't respond publically until we undertook some combative action and investigated things a little further.

Following our investigations, we have now established who provided the misleading information that featured on the blog/website. The owners of the campaigns have now removed the allegations once it was demonstrated the source was questionable and that these were indeed untrue. Thankfully it is known to many including the campaign that the source is indeed a failed ex-competitor who aside from having a colourful past in the industry they also appear to be a fantasist.

BUSINESS OPERATING WITH NAME "CARLIN"

The directors would like to draw to your attention that there appears to be a newly formed business operating in the recruitment sector that has a very similar name to our business. We would like to confirm our business name is "Carlin Associates Ltd" we are not involved in any other business with the name "Carlin" in it.

We are sure our clients will question the motive of such a move especially when it is considered those involved are also responsible for the false information provided to the campaign/blog.



CHRISTMAS OPENING HOURS

Here at Healthier Business Group we are committed to ensuring that we are on hand for any last minute requests/emergencies and to provide support to your candidates. Throughout the festive period we will be operating our normal hours of 9am-5pm other than the closures listed below:

CLOSED

25th December 2019

26th December 2019

1st January 2020

RE- OPEN

2nd January

In the event that you require any additional support over the festive period then please let your account manager know in advance and they will make the necessary arrangements.

CREDIT PURCHASES

In the event that your credits are running low we strongly recommend that these are topped-up prior to 20th December 2019 as this is the cut off for all invoices to be sent.